New Directions College
Course Information 2023-24

COURSE:	Supported Learning for Employment in Hospitality programme
LEVEL:	From E3 to L1
MODE OF DELIVERY:	Classroom
DURATION:	Up to 1 year
ACCREDITED/NON-ACCREDITED:	Accredited
ENTRY REQUIREMENT:	Initial assessment
PROGRESSION:	Employment or further training

COURSE DESCRIPTION:

The Supported Learning for Employment in Hospitality programme is designed for learners with additional needs who are looking for a way into employment or supported employment, an internship, or apprenticeship in the hospitality sector. The course will encourage learners to develop their self-confidence, promote independence, and offers tools to become more autonomous and contributing members of society. The course is delivered termly, with the last term focusing purely on employability skills.

TOPICS COVERED:	METHOD OF ASSESSMENT:	KEY DATES:
food preparation and cooking barista training customer service meal planning serving food and drink digital skills health and safety in the catering environment CV writing job search interview skills	portfolio	

SKILLS TO BE GAINED:	KNOWLEDGE TO BE GAINED:	PERSONAL DEVELOPMENT OPPORTUNITIES:
Cooking Skills Customer Service Skills Communication Skills Barista skills	Food Hygene Learn how to interact with customers in a friendly and professional manner. Develop strong communication and interpersonal skills.	Confidence Communication Skills Time management Problem Solving

IT Skills Health and Safety skill in catering Team work Problem solving CV writing skills Interview Skills	Gain an understanding of the importance of customer satisfaction. Develop knowledge of different types of coffee beans, teas, and other ingredients	opportunity to meet new people and make new friends
REQUIRED LEARNING MATERIALS:	**SUGGESTED READING:**	**ADDITIONAL INFORMATION:**